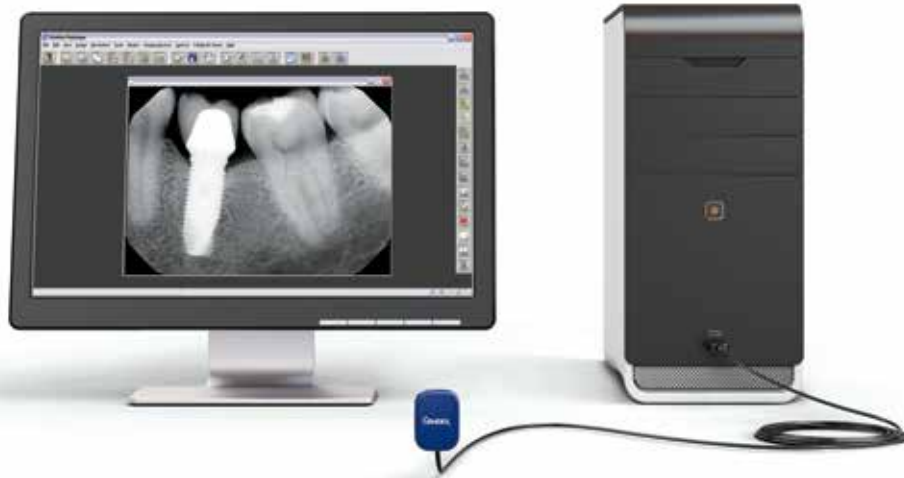


## Hardware and Software Compatibility Guide

This guide is provided to help you understand the compatibility between Gendex™ imaging devices and other software applications you may already be using in your practice. Our products integrate with the most popular programs for image acquisition and practice management. To find out what Gendex drivers and applications are required for your Gendex hardware, please follow the instructions on page 2 of this document. As always, Gendex technical support is here to assist with any questions – just call us at **1-800-769-2909** or email at **techsupport@gendex.com**.



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## Instructions

- 1 Using the GxPicture™ chart below, select your Gendex imaging system in the left column
- 2 Then select your Operating System from the top row
- 3 The corresponding cell determines the version of GxPicture Driver Suite required for your device
- 4 If you use VixWin™ imaging software, refer to the VixWin Compatibility Chart on page 3 to determine your required version
- 5 If you do not use VixWin, contact your third-party imaging program provider to ensure compatibility
- 6 To link to your practice management program using VixWin imaging software, refer to the Bridges/Link list on page 3

## GX<PICTURE> Driver Suite Requirement Chart

Gendex Imaging Product / Operating System	Windows® Server 2003	Windows® Server 2008	Windows® XP Professional	Windows® Vista 32-Bit Business	Windows® 7 32-Bit Professional	Windows® 7 64-Bit Professional	Windows® 8 32/64-bit Professional	Windows® 10 32/64-bit Professional
DenOptix™ PSP System	2.7.2 -3.0.0	Not Supported	2.51-3.5.3	Not Supported	Not Supported	Not Supported	Not Supported	Not Supported
DenOptix QST PSP System	3.1.1	Not Supported	3.1.1 or higher	3.1.1 or higher	3.1.1 or higher	3.1.1 or higher	3.5.0 or higher	3.6.0 or higher
GXPS-500™ PSP System	Not Supported	Not Supported	3.2.0 or higher	3.2.0 or higher	3.2.0 or higher	3.2.0 or higher	3.5.0 or higher	3.6.0 or higher
eZ1 Camera	2.7.2-3.5.3	Not Supported	2.51-3.5.3	2.7.2-3.5.3	3.0.0-3.5.3	Not Supported	Not Supported	Not Supported
AcuCam™ FWT Camera	2.7.2 or higher	Not Supported	2.51 or higher	2.7.2 or higher	3.0.0-3.3.0	Not Supported	Not Supported	Not Supported
GXC-300™ Camera	2.7.2 or higher	Not Supported	2.62 or higher	2.7.2 or higher	3.0.0 or higher	3.5.0 or higher	3.5.0 or higher	3.6.0 or higher
Visualix™ GX-S I/O Sensor	2.7.2	Not Supported	2.51 - 3.5.3	2.7.2-3.5.3	Not Supported	Not Supported	Not Supported	Not Supported
Visualix eHD I/O Sensor	2.7.2 or higher	Not Supported	2.51 or higher	2.7.2 or higher	3.0.0 or higher	3.5.0 or higher	Not Supported	Not Supported
GXS-700™ I/O Sensor†	Not Supported	Not Supported	3.0.0 or higher	3.0.0 or higher	3.0.0 or higher	3.0.0 or higher	3.5.0 or higher	3.6.0 or higher
Orthoralix™ 8500 DDE++ 2D Pan	2.7.2 or higher	Not Supported	2.7.2 or higher	2.7.2 or higher	3.0.0 or higher	3.3.0 or higher	3.5.0 or higher	3.6.0 or higher
Orthoralix 9200 DDE 2D Pan/Ceph	2.7.2 or higher	Not Supported	2.7.2 or higher	2.7.2 or higher	3.0.0 or higher	3.3.0 or higher	3.5.0 or higher	3.6.0 or higher
GXDP-300™ 2D Pan§	Not Supported	Not Supported	3.3.0 or higher	3.3.0 or higher	3.3.0 or higher	3.3.0 or higher	3.5.0 or higher	3.6.0 or higher
GXDP-700™ Pan/Ceph/3D§§	Not Supported	Not Supported	3.3.0 or higher	3.3.0 or higher	3.3.0 or higher	3.3.0 or higher	3.5.0 or higher	3.6.0 or higher

† The calibration CD must be used on all installations of a GXS-700 sensor

++ Units with light blue handlebars require the sensor calibration CD. Units with dark blue handlebars require on-site sensor calibration

§ 3.3.0 or higher is required for the multi-room option

§§ 3.4.1 is recommend for units with Cephalometric capability



## GxPicture and VixWin Recommended Combinations

GxPicture Version	VixWin Version
GxPicture 3.7.0	VixWin Platinum 3.4 or greater
GxPicture 3.6.0	VixWin Platinum 4.1
GxPicture 3.5.3	VixWin Platinum 4.0
GxPicture 3.5.0	VixWin Platinum 3.3
GxPicture 3.5.0	VixWin Platinum 3.2
GxPicture 3.3.0	VixWin Platinum 3.1
GxPicture 3.2.0	VixWin Platinum 3.0
GxPicture 3.1.1	VixWin Platinum 2.1
GxPicture 3.0.0	VixWin Platinum 2.0
GxPicture 2.51-2.7.2	VixWin Pro 1.5F*

\*Any version of GxPicture higher than 3.0.0 will require VixWin Platinum

## VixWin and Practice Management Supported by VxLink/Bridge

VixWin/ VxLink	Eaglesoft	Practiceworks™	SoftDent™	easydental®	Dentrix®
2.0	14, 15	7.0.15	12	2008, 2009	G3, G4
2.1	14, 15	7.0.15	12	2008, 2009	G3, G4
3.0	15, 16	7.0.16	14	2010	G4
3.1	15, 16	7.0.16, 7.0.18	14	2010	G4
3.2	15, 16	7.0.16, 7.0.18	14	2010	G4, G5
3.3	15, 16	7.0.16, 7.0.18	14	2010	G4, G5
3.4	15, 16	7.0.16, 7.0.18	14	2010	G4, G5
3.5	15, 16	7.0.16, 7.0.18	14	2010	G4, G5



The Gendex GxPicture Suite includes a 30-day trial version of the GxTWAIN™ driver for all supported devices. After the 30-day trial, it converts to a simple TWAIN and will not work with all devices. To continue to use GxTWAIN drivers, you will need to purchase a license by contacting your Authorized Gendex Distributor.

**Please Note:** GxTWAIN is not compatible with all image data. It will only support a 2D image acquisition. It will not support a 3D image acquisition.

GxTWAIN is a 1.0 TWAIN driver. Some imaging applications require a 2.0 TWAIN driver.

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## Frequently Asked Questions

### Will my imaging program work with my Gendex device?

Gendex devices are compatible with the most popular imaging programs on the market today. To ensure compatibility, it is recommended that you always contact your software company before installing any Gendex product.

### How can I use my Gendex device with an imaging program which does not support my Gendex device?

You can acquire images from a Gendex device if your imaging program will support a TWAIN driver. Gendex has a TWAIN driver for all products except our Cone Beam 3D systems (GXDP-700 S and SC 3D-enabled models and GXCB-500 and GXCB-500 HD™ systems).

### How can I bridge my practice management program to VixWin if there is not a Gendex provided bridge or link?

Your practice management program may supply a bridge or link to VixWin. Please contact your practice management program company to inquire about solutions they may provide.

### What is a TWAIN Driver?

TWAIN drivers handle the communication between imaging software and imaging devices. This universal standard provided within a TWAIN driver allows your installed imaging software to recognize the information which is being passed to the computer by your imaging devices.

If you need any further assistance, please contact Gendex technical support at **1-800-769-2909** or via email at **[techsupport@gendex.com](mailto:techsupport@gendex.com)**.

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